



OLR COMMUNITY OUTREACH BBQ VOLUNTEER QUICK START GUIDE

Purpose & Vision — Why we serve

Inspired by the Gospel and especially the words of [Matthew 25:35-40](#) we have a dream that our Service and Outreach ministry will show Jesus' radical love to those in the wider community who may feel marginalised, disconnected, and vulnerable. The ministry facilitates opportunities, for those within the community, to be the hands and feet of Jesus to people in need. Through this ministry we aim to reach out to those most abandoned and in need in our community. To be present with them to offer friendship, fellowship, food and support. To give them the experience of community and a feeling of belonging.

Code of Conduct — Compassion, Respect, Safety, Representation

As volunteers reaching out to those most vulnerable and in need in our community, we are representing not only our local parish but the Catholic church, Christianity and Jesus himself. It is thus critical that we uphold a high code of conduct in all of our work during Outreach. We ask that all our volunteers strive to:

- Behave honestly and with integrity in all our work
- Act with care, compassion and diligence to all those we meet during Outreach
- Treat all Patrons of the Outreach Service with respect and courtesy
- Comply with the Law
- Always dress in our Parish Outreach Service Uniform
- Be a positive representation of Christianity, the Catholic Church and the Our Lady of the Rosary Catholic Parish to the wider community especially those most in need

Health & Safety — WHS, hygiene basics, “NOW situation” protocol

- Follow and abide by WHS protocols from Archdiocese Training.
- For safety reasons do not share personal information with patrons. We operate on a first name basis and do not share details of where you live or work.
- Wear your Parish Outreach T-Shirt. Makes you visible to team & shows patrons who we are.
- Wash/sanitize hands often, wear gloves when handling food.
- Report accidents or unsafe situations immediately.
- These are very rare occurrences but if any arguments / violence or drug / alcohol use are deemed to cause danger → Rosies Team Leader may call a “NOW Situation”
In these cases stop service, leave safely as a team and return to parish centre, police are contacted. Do not get involved with disputes or arguments yourself.

Food Service Basics — Food Safety, Gloves, Utensils, BBQ Safety

- Only Parish volunteers are serve food prepared by the parish (not Rosies volunteers).
- Always use clean utensils and sanitize tables and surfaces before use.
- Use gloves, tongs, and fresh plates/cups for each patron.
- Keep hot food hot, cold food cold.
- Operate BBQ safely: stable surface, lid open when lighting, never leave unattended, fire blanket/extinguisher nearby.
- Take care with hot surface and ensure patrons are not allowed close to the BBQ.

Outreach Schedule — Step-by-step from briefing to pack-down

1. **6:15pm** – Meet at Parish Centre for briefing, food/equipment prep and prayer.
2. **7:05pm** – Travel together via cars to Felicity Park (never alone).
3. **Setup** – Tables in U-shape, BBQ in middle, safe service area.
4. **Service** – Friendly greetings, safe food handling, build community and friendship.
5. **8:15pm** – Pack down, clean up, return to Parish Centre.
6. **8:30pm - Debrief & Prayer** – Share experiences, report issues, close in prayer.

Rostering and Documentation — Register to Volunteer for a date and doco

The Community Outreach page on the parish website contains all documentation and relevant information for the Outreach team **Link:**

<https://caloundracatholicparish.net/communityoutreach>

Volunteers can register to participate and serve on specific Outreach dates by using the rostering tool on the Community Outreach page or access the rostering tool directly by using the QR Code to the right ->



Key Reminders — Evangelization Policy, Confidentiality, Clothing,

- **Evangelization Policy:** Rosies policy is to let patrons take the lead when it comes to conversations about faith. If a patron brings it up, feel free to share and engage respectfully. Rosies however ask to avoid evangelisation and faith discussions unless patrons raise the topic and instead focus on being present, listening, and offering friendship. This way, chats stay natural, welcoming, and never feel pressured.
- Remember Confidentiality and Privacy – both your own and for patrons
- Clothing: Parish shirt, enclosed shoes
- Always work in pairs/groups – and Have FUN!!! 😊